

Official Memorandum

01st July 2005

To Whom it May Concern :

This is to certify that the following company, **PT. Nilam Servotama Indonesia**, has been appointed as an authorized Fluke distributor for the **Fluke Industrial Products in Batam Indonesia** with effective from today.

PT. NILAM SERVOTAMA INDONESIA

Address : Jl. Bunga Raya Komplek Ruko Baloi Kusuma Indah Blok A No. 13, Batam Indonesia 29444

Tel: +62 (0778) 432336

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Email: sales@nilampt.com

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Please feel free to contact the undersigned if you require further clarification.

Thank you.

Yours faithfully,



Raymond Sim

Regional Sales Manager, Industrial Group

6th, June, 2012

To Whom It May Concern,

Fluke Oscilloscope Calibrator 9500B Series (9500B/600, 9500B/1100 and 9500B/3200) are manufactured in United Kingdom, Fluke Provides One Year Standard Warranty (against manufacturing defects) for all 9500B Oscilloscope Calibrator s and Three Years Standard Warranty (against manufacturing defects) for all Active Heads model 9510, 9530, 9550 and 9560.

PT. NILAM SERVOTAMA INDONESIA is the authorized distributor of Fluke Calibration in Batam Indonesia. It is the authorized distributor to provide sales and technical support for full range of Fluke Calibration Products (Electrical, Temperature, Pressure and Flow) Including Fluke Oscilloscope Calibrator 9500B Series to customers in Batam Indonesia. Fluke South East Asia Pte Ltd will only provide warranty, repair, calibration and support of the products purchased from our authorized distributor or their appointed reseller only.

Yours Sincerely



Ricky Chua
Sales Program Manager
Fluke South East Asia Pte Ltd
Email: ricky.chua@fluke.com